

## **Learning Disability Service Transformation - Residential and Day Care redesign to meet the 'Putting People First' agenda**

CHS Directors have led on the formulation and delivery of County Council Policy on the redesign and implementation of new models of delivery which reshape traditional Learning Disability Registered and Day Care Provision models of service. We are well placed to lead strategic thinking and planning for County Councils and Local Authorities, including the interface with PCT colleagues, to prepare and present business options and solutions which meet the Personalisation Agenda. In so doing, CHS Directors can draw on extensive knowledge and experience having delivered similar change management outcomes.

Recent examples of our work include the Transformation and Modernisation of Learning Disability Services for East Sussex County Council and Essex County Council. In the former a CHS Director led on the transfer of former NHS Learning Disability registered care homes, the substantive raising of CQC standards, and the presentation of well thought through strategy for a multi agency commissioning board which will see a Supporting Living Model introduced. In relation to Essex a CHS Director has led on the Transformation Programme to convert the remaining Council Learning Disability provision to a model of Independent living including reviewing options which includes a PFI model of funding and service design as well as engagement with Registered Social Landlords.

As experienced change managers we can work with you and lead service re-design from initial scoping of business case through to implementation and delivery. This could include full and detailed consultation exercises with key stakeholder groups including service users and families, CQC regulators, and engagement with potential new support and housing providers.

Similar experience at a strategic and operational level is held to the reshaping of Learning Disability Day Service Provision as the 'Putting People First' agenda is extended to existing users of these services. CHS Directors are well versed in working with day services to remodel and change the philosophy and direction of service in developing greater choice and independence options for service users whilst recognising the sensitivity of such changes for both service users and their carers.

CHS would be happy to discuss the scoping of project work you may have in this field including identifying required efficiency and timescale deadlines to meet the Putting People First Agenda.